



Unique Mats™ Warranty Claim Procedures

Any warranty claim must be initiated by the end user of the mat and made directly to IC Urethane Products Inc. Please do not take back the product to the distributor or retailer.

Any warranty claim must fall within the guidelines outlined by the current Limited Warranty (warranty). For our current warranty, please download a copy at <http://www.icurethane.com/ICwarrantyJAN05.pdf>.

In order to open a claim the following information must be provided:

- A) Minimum four (4) digital photos of the mat consisting of:
- 1) a close up of the damage or area in question
 - 2) an image of the entire top surface of the mat
 - 3) a close up image of the barcode from the back of the mat
 - 4) an image of the entire back surface of the mat.
- B) The Serial Number off the barcode.
C) Copy of the original proof of purchase.
D) Customer information (address, phone number and email)

Please forward the information to IC Urethane Products Inc by either sending hardcopies of the above documents to;

IC Urethane Products Inc.
5481 – 48th Ave SE
Salmon Arm, BC, Canada, V1E 1X2

or

emailing the documents as an attachment (jpeg or other universally acceptable format) to: warranty@icurethane.com. An IC Urethane representative will contact you once the above information is received.

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